At EAST MISSISSIPPI ENDOSCOPIC CENTER, we believe the patient should be treated with the same dignity and respect that we would expect for ourselves or loved ones. We strive to give you continuous satisfaction.

PATIENT RIGHTS

You have the right to ……
  - be treated with respect, consideration and dignity.
  - privacy and confidentiality.
  - approve or refuse the disclosures of your records. (unless required by law)
  - complete information regarding your diagnosis and plan of care
  - consult with a specialist or change your primary physician.
  - refuse treatment to the extent permitted by law.
  - be informed of changes in your plan of care.
  - request an itemized and detailed explanation of your bill.
  - know our fees and payment policies.
  - reasonable and informed consent prior to it being a procedure being performed.
  - the right to visitors.
  - the right to an interpreter.
  - participate in decisions involving your health care.
  - know the rules and regulations of this facility.
  - request our grievance policies and procedures.
  - express suggestions for improvement to care provided by this facility.
  - know the credentials of each health care professional.
  - exercise your rights without fear of reprisal or discrimination.
  - have a legal representative or designate a surrogate to act on your behalf.

If you feel any of your rights have been violated or if you have any complaints we encourage you to report them to any or all of the following:

Crystal Mitchell, Director
East Mississippi Endoscopy Center, LLC
1926 23rd Avenue
Meridian, MS. 39301
601-485-1131

Bureau Director
Health Facilities Licensure and Certification
Mississippi Department of Health
P.O. Box 1700
Jackson, MS. 39215-1700
1-800-222-7308

The Office of the Medicare Beneficiary Ombudsman
http://www.medicare.gov/Ombudsman/resources.asp

In order for us to provide you with the best possible care it is your responsibility to……
  - provide complete and accurate information about your health, medication, including dietary supplements and over the counter products and any allergies and sensitivities.
  - follow the treatment plan prescribed by your physician.
  - provide a responsible adult to transport you home and stay with you for the time ordered by the physician.
  - accept financial responsibility for any charges not covered by your insurance. The patient or responsible party may request in writing or by telephone an itemized and detailed explanation of charges and our payment policy.
  - be respectful of our staff, other patients and visitors.
  - request a Grievance form is and  to return the form to  EMEC.
OWNERSHIP DISCLOSURE:

You have the right to know your physician has ownership in this facility. The following physicians have ownership in East Mississippi Endoscopic Center:

GASTROENTEROLOGISTS          UROLOGISTS
W. Gregory Thaggard, MD      Mark T. Phillips, MD
Anthony L. Thomas, MD        Robert E. Dilworth, MD

ADVANCED DIRECTIVE POLICY

You have the right to know in advance our policy on Advanced Directives.

East Mississippi Endoscopic Center does not honor DO NOT RESUSCITATE directives given the diagnostic/preventive nature of medical care given.

In the event an emergency occurs that requires life sustaining measures, those measures will be taken by our staff. You will then be transported to an acute care facility.

East Mississippi Endoscopic Center will honor directives that designate an agent (or “proxy” or “surrogate” or “durable power of attorney for healthcare”) to specify a decision-maker at any time a patient cannot speak for himself/herself.

It is your right and responsibility to provide us with this information.

Reference: MS code 412-41-215 (5) (6)